

Frequently Asked Questions

How do I access my course(s)?

1

You can log in anytime via our online learning portal:

completetrainingltd.co.uk.

Once you're in, your enrolled courses will appear under 'My Profile

How do I move through the course?

2

Each course is made up of short modules. You can:

- Watch videos
- Download resources
- Take quizzes

You can work through it in your own time — your progress will save automatically.

Can I use my phone or tablet?

3

Yes! Our courses are mobile-friendly. Just make sure you have a good internet connection for video content.

How do I take the quizzes?

4

You'll find a quiz at the end of each course (and scattered through some courses).

- Select your answers and submit
- You'll get instant feedback

Will I get a certificate?

5

Yes, upon completion of your course, your certificate of completion will be available to download once you have completed the course.

Can I do more than one course at a time?

6

Absolutely. You can switch between courses on your dashboard — progress is saved separately for each one.